

This CAC Rule Book governs the services provided by CAC (Cloudacar Platform including www.cloudacar.com and/or mobile application and/or Call Center Services) and is an integral part of User Agreement. CAC is a social commuting platform which aims at not only providing benefits to the users but also provides important and invaluable benefits to the environment .It's our sincere appeal to every user to respect and strictly follow the below rules to maintain this platform healthy and user friendly to receive the continues benefits of this initiative. Any non compliance to these rules is taken very seriously by CAC team and appropriate action as per the User Agreement shall be taken by CAC.

1. User shall complete the registration and upload the required documentation for the verification to ensure that every user is verified to ensure safety and security of the fellow users.
 2. User shall complete his profile by using Mobile Application or www.cloudacar.com including the preferences and mobile verification. A complete profile ensures that you get the best possible matching user for your ride and also avoids providing.
 3. CAC automatically determines Trip Charge based on its internal dynamic algorithm which considers the factors such as car type , fuel type , trip distance , fuel rates. This Trip Charge is not negotiable and users should settle it amongst themselves by cordial and legal means.
 4. Every User should follow the scheduled time of the trip strictly. CAC recommends that 15 minutes delay against the book time should be allowed based on traffic conditions but Car Owner or Commuter shall not be liable to wait beyond that unless agreed between the users. Time discipline is an essence of the success of this initiative.
 5. CAC provides the recommended pick up point while booking the trip however its advisable for users to decide the best suitable pick up point amongst themselves by interacting through chat/mobile phones once the trip is booked. Make use of the Cloudacar Mobile Application for chat and tracking location real time for the better experience of riding.
 6. Please be courteous to fellow users while sharing the rides and follow all the traffic and safety norms. This will ensure that you earn good ratings and may get more rides in future and also make good friends with fellow users for networking benefits.
 7. CAC recommends you to rate each user and overall ride by using your Mobile App or www.cloudacar.com for keeping off any unwanted or unruly users from CAC Platform.
- All the best and happy car pooling